



GREATER TZANEEN MUNICIPALITY

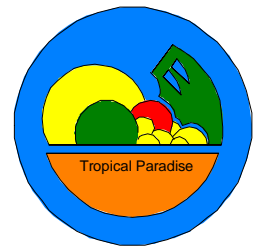
GROTER TZANEEN MUNISIPALITEIT

P.O. BOX 24

TEL: 015 307 8000

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FAX: 015 307 8049



17 DECEMBER 2020

URGENT PUBLIC NOTICE

SERVICE DISCONNECTION FOR DEFAULTERS

1. Customers who have defaulted on their municipal accounts for over 60 days will be disconnected including over weekends.
2. Customers who have not honoured their existing payment arrangements will also be disconnected.
3. No reconnection will be made until a customer pays what is reasonable in relation to the debt owed. (35%-50% minimum)
4. Reconnection will only be undertaken once proof of payment is submitted or an approved negotiated (30%-50%) settlement is provided.
5. For after-hours assistance contact our call centre at 0872884206/ 0872884207/ 0826790720.
6. Customers must bring their proof of payment along with the disconnection slip left at their premises upon disconnection, without these documents our officials will not be able to assist you.

Thank you

**BS MATLALA
MUNICIPAL MANAGER**