

GREATER TZANEEN MUNICIPALITY GROTER TZANEEN MUNISIPALITEIT



P.O. BOX 24

TEL: 015 307 8000

TZANEEN 0850

FAX: 015 307 8049

26 October 2015

MEDIA RELEASE

GTM introduces MMS bills (municipal statements)

Greater Tzaneen Municipality will be introducing Multi Media Messaging Service (MMS) electronic accounts for municipal services from end of October 2015 to replace accounts sent by post. The move is part of GTM's efforts to embrace technology and to play its part in environmental conservation.

The system is fully automated, reliable and efficient and is a convenient alternative to the post office which faces challenges and uncertainty. It is also a cost saving measure to both the municipality and its clients. Clients can also print the accounts directly from their devices, save or email statements.

GTM will send SMSes to Clients who unable to receive an MMS. Clients are also advised to contact their network service provider.

Clients facing challenges must forward their queries to mletsoalo@ntsumitelecoms.co.za with their account numbers and cellphone numbers.

Ratepayers are urged to update their cell phone numbers by contacting our helpdesk at Tel no. 015 307 8120, weekdays from 07h30 to 16h00.

For Immediate release

Issued by: Neville Ndlala

Spokesperson 015 307 8019 073 076 2125

neville.ndlala@tzaneen.gov.za